

Code of Conduct

As a member of the National Insurance Brokers Association (NIBA), Knightcorp Insurance Brokers embraces the NIBA Code of Conduct.

The NIBA Code of Conduct provides that brokers:

- Act in the best interests of the client;
- Provide advice and guidance to enable clients to make informed decisions on risk and insurance protection;
- Provide full and accurate information for effective underwriting;
- Respect the client's confidentiality in relation to all records and information;
- Ensure the validity and accuracy of all documentation;
- Make available all relevant documentation, policies, certificates, endorsements, and premium calculations, as may be required;
- Be professional, efficient and responsive in all dealings;
- In the event of a claim, take every step necessary to ensure prompt and fair settlement;
- Work towards maintaining and enhancing the reputation of NIBA and its members;
- Act in the spirit of this Code and encourage others to do likewise.